

Emergency Response Times - Hazard Class 3



Reporting period: 01 October to 31 December 2022

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	25	14	8	57%	11:15
02	Kyneton	20	13	8	62%	12:10
02	Maryborough	21	12	12	100%	08:33
07	Bannockburn	17	10	7	70%	11:56
07	Geelong West	26	20	19	95%	07:35
07	Leopold	28	13	10	77%	10:21
08	Berwick	120	24	23	96%	09:13
08	Clyde	49	20	14	70%	12:53
08	Dromana	35	15	13	87%	10:03
08	Hastings	49	32	31	97%	09:23
08	Officer	48	25	24	96%	08:07
09	Inverloch	21	14	11	79%	10:21
09	Warragul	57	28	24	86%	10:22
10	Sale	38	13	10	77%	11:44
11	Bairnsdale	36	12	7	58%	13:07
12	Kilmore	32	13	13	100%	09:37
12	Wallan	30	12	7	58%	13:09
13	Montrose	36	25	25	100%	06:59
14	Kalkallo	70	48	24	50%	12:46
14	Rockbank	54	27	15	56%	12:19
14	Werribee	118	37	36	97%	08:55
14	Wollert & District	26	13	7	54%	12:24
14	Wyndham Vale	57	32	29	91%	09:51
15	Bacchus Marsh	49	19	15	79%	12:23
15	Ballarat	85	34	33	97%	08:34
15	Creswick	21	11	10	91%	09:51
15	Wendouree	94	32	32	100%	08:14

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Community Response

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18	Swan Hill	39	17	14	82%	11:47
20	Kerang	81	11	11	100%	06:25
23	Benalla	44	12	9	75%	10:09
24	Bright	19	10	9	90%	09:45

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 January 2023 and may be subject to change.